

Ryan P. Taylor Director – Regulatory NH 900 Elm Street, 16th floor Manchester, NH 03101



May 27, 2011

Ms. Debra A. Howland Executive Director and Secretary New Hampshire Public Utilities Commission 21 S. Fruit Street, Suite 10 Concord, NH 03301-7319

Re: Northern New England Telephone Operations LLC d/b/a FairPoint Communications - NNE ("FairPoint"), Performance Assurance Plan.

Dear Ms. Howland:

Enclosed are an original and two (2) disc copies of FairPoint Communications – NNE April 2011 Reports under the Performance Assurance Plan ("PAP").

The Reports provide the preliminary and final credits calculated for April 2011 performance. As described in the PAP, final credits owed for the March performance month are subject to adjustment based on the previous two months' performance.

Separate proprietary versions of the preliminary and final April 2011 PAP Reports containing carrier-specific performance and bill credit calculations (which are used to allocate the credits among eligible CLECs) are being filed with the Commission and OCA under separate cover.

Please feel free to contact me if you have any questions.

Very truly yours,

🖟 Ryan P. Taylor

Enclosures

cc: Office of Consumer Advocate